

Curriculum Vitae

Work Experience

Period: March 2020 – present
Company: APM Terminals Rotterdam (Netherlands)
Function: Sr. System Administrator – Team Infrastructure
Activities: - Working in a team to manage, design and maintenance the entire IT stack. The DTAP environments consist of the following components: VMware vSphere ESXi 6.7, IBM Storwize V7000, Windows Server 2012 R2 OS, Microsoft Cluster Service.
- Documenting activities, installations and procedures.

Period: January 2018 – present
Company: SSC-ICT | Ministry of the Interior and Kingdom Relations (Netherlands)
Function: Sr. Citrix Specialist – Development Team, National Work Environment, Infrastructure Division
Activities: The activities consist of:
- Infrastructure LifeCycle management for various Citrix and Windows components.
- Developing Citrix images based on Windows 10 and Windows 2016.
- Consolidate, migrate and phase out old Citrix environments.
- Thinking through technical design sessions and developing solutions.
- Standardizing and automating installations and environments.
- Participate in SPRINTS through the Agile Scrum Framework, in the role of developer and Scrum Master.
- Advising, training and guiding employees in the role of Senior Citrix Specialist.
- Advising the management team and employees with a broad perspective on matters, this varies from assessing offers to hiring people and design choices.
- Writing and elaborating plan of approach and carrying out changes to the work.
- Documenting and securing the work.

Period: May 2017 – December 2017
Company: SSC-ICT | Ministry of the Interior and Kingdom Relations (Netherlands)
Function: Sr. Citrix Specialist – Managed Workspace Services, National Work Environment, Infrastructure Division
Activities: - Working in a team responsible for the management, design and maintenance of over 50,000 workstations and mobile devices for 8 different ministries and 160 embassies across the world. The various OTAP environments consist of the following products: Citrix XenApp 6.x/7.x and XenDesktop 7.x, Citrix Provisioning Services 7.x, StoreFront 2.x/3.x, App-V 5.x, RES One Workspace Manager 2014/2015/2016, RES Automation Manager 2014/2016, Microsoft System Center Configuration Manager 2012, Microsoft Windows 7/10 Desktop OS and Microsoft Windows 2008R2/2012R2 and 2016 Server OS. The environments are partly based on hardware and, for the most part, on VMware vSphere.
- Responsible for management and 3-line support in a complex Windows environment.

Period: April 2017 – present
Company: Horizon IT Consulting
Function: Sr. System Engineer
Activities: Self-employed person.

Period: March 2020 – March 2020
Company: Lingewaard municipality
Function: NetScaler Consultant
Activities: - Advising and migrating the Citrix (NetScaler) Gateway.
- Optimization for obtaining an A + rating on SSL Labs.

- Reconfiguration of existing load balancers.

Period: March 2019 – March 2019
Company: Water Authority Rijn en IJssel
Function: Sr. Consultant
Activities: - Advising, designing and implementing new Citrix XenDesktop environment (LTSR 7.15) with use of Citrix Provisioning Services and combined with Citrix NetScalers (VPX).
- Upgrade existing Citrix license environment.
- Upgrade existing Citrix NetScalers (DMZ en LAN).
- Creating and configuring a new NetScaler Gateway, load balancing of all Citrix infrastructure components with SSL Offloading.
- Creating new VDI images for Windows 8.1/10 Desktop OS with vGPU.
- User migration to new VDI environment.
- Migration of the NetScaler Gateway.

Period: June 2017 – June 2017
Company: Maastad Hospital
Function: NetScaler Consultant
Activities: - Technical realization and configuration of highly available NetScaler platforms (SDX and VPX).
- Creating and configuring load balancing, Access Control List (ACL) and SSL Offloading functionality.
- Documentation of activities and facilities.

Period: October 2016 – May 2017
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: NetScaler Specialist – Project further developing Connect!
Activities: - The technical preparation and execution of the expansion of the network capacity on the NetScaler SDX appliances.
- Onboarding new customers with their own VPX instance and private NetScaler Unified Gateway entrance using two-factor authentication.
- Through Single Sign On (SSO) publishing various web applications.

Period: October 2015 - May 2016
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: NetScaler Specialist – Project Connect!
Activities: - Together with the supplier contributed to the building of a Citrix NetScaler Unified Gateway solution with two-factor authentication.
- Installation and configuration of multiple StoreFront environments for integration with NetScaler Unified Gateway.
- Responsible for the supervising, managing and maintaining this new service.

Period: April 2015 – January 2016
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: Infrastructure Specialist – Child Care and Protection Board
Activities: - Partly responsible for building and rolling out of the new DaaS infrastructure with Citrix XenApp and XenDesktop 7.6 site for 2500 users based on Windows Server 2012 R2 in combination with the following products: StoreFront 2.6, NetScaler Gateway 10.5, RES Workspace Manager 2014 and Altiris Deployment Server.
- Participated in the relocation of the complete infrastructure of data center A to data center B.
- Responsible for the supervising and performing 3rd line management of this environment.

Period: March 2015 – November 2015
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: Technology Specialist – PoC Workplace for the Dutch Government
Activities: - Partly responsible for the overall technical design and construction of a complete environment to simulate use cases (any time, any place, any device) based on the following products: XenApp and XenDesktop 7.6 infrastructure, XenMobile 10 infrastructure, NetScaler Unified Gateway 11,

ShareFile 3.2, StoreFront 3.0 and Exchange 2013, all based on Windows Server 2012 R2.

Period: February 2015 – December 2015
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: Citrix Specialist – Project 3V Construct
Activities: - Responsible for the migration of ± 95 load balancers from F5's BIG-IP to the Citrix NetScalers.
- Responsible for building the new management environment with Citrix XenApp and XenDesktop 7.6 site for approximately 250 users based on Windows Server 2012 R2 in combination with the following products: Citrix Provisioning Services 7.6, Storefront 3.0, App-V 5.1, RES Workspace One 2015 NetScaler Gateway 10.5 and RD Gateway server.

Period: July 2013 – June 2014
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: Citrix Architect – Project 3V Technique
Activities: - Responsible for preparing, designing and tuning within SSC-I of the Citrix XenApp 7.5 and XenDesktop 7.5 technical design.

Period: January 2012 – May 2017
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: Technical Administrator 3rd line – BackOffice
Activities: - Working in a team responsible for the management, organization and maintenance of an OTAP environment with Citrix XenApp farm with around 2,000 ccu. based on Microsoft Windows 2003/2008/2012 R2 Server, Citrix XenApp 5, 6 and 7.5, Altiris Deployment Server and HP/IBM Blade servers. The area of approximately 1100 servers running partly on hardware and for the most part on VMware vSphere.
- Maintaining and managing multiple NetScaler SDX appliances with multiple VPX instances.
Specific tasks, responsibilities, competences regarding the NetScaler's:

- Preparing and upgrading the firmware of the NetScaler SDX appliance and VPX instances.
- Technical realization of highly available NetScaler platforms.
- Implementation of NetScaler (Universal) Gateways for publishing the Citrix XenApp and XenDesktop environments.
- Creating and configuring load balancing, reverse proxy, content switching and SSL Offloading functionality.
- Set up backup, monitoring and logging of the NetScaler's.

- Participating within multiple (small) projects.
- Responsible for managing and 3rd line support in a complex Windows environment.

Period: October 2009 – June 2013
Company: SSC-I | Ministry of Security and Justice (Netherlands)
Function: Technology consultant – Server Based Computing
Activities: - Responsible for the management, organization and maintenance of 3 XenApp farms with around 1,000 ccu. based on Microsoft Windows 2003 Server, Citrix XenApp 5, RES Workspace Manager 2010, RES Workspace Extender, Altiris Deployment Server, Microsoft App-V, print, file and SQL clustering, HP Blade Servers and HP Thin / Dell FAT clients.
- Responsible for management and 3rd line support in a complex Windows environment.
- Documentation of activities, facilities and procedures.

Period: February 2009 – December 2009
Company: SSC-I | Ministry of Justice (Netherlands)
Function: Technology Specialist – Project MITHO
Activities: - Responsible for the implementation of the Citrix XenApp 4.5 farm.

- Responsible for supporting the implementation of RES PowerFuse 2008 and Altiris Deployment Server.
- Responsible for troubleshooting and resolving issues regarding XenApp farm, RES PowerFuse and Microsoft Cluster Service during the recovery phase of the project.

Period: November 2008 – October 2009
 Company: SSC-I | Ministry of Justice (Netherlands)
 Function: Sr. System administrator
 Activities:

- Maintenance, management and deployment of applications using Microsoft Systems Management Server 2003.
- Management and maintenance of a Citrix 4.0 farm.
- Troubleshooting and solving the second-and third-line incidents.
- Documentation of activities, facilities and procedures.

Period: January 2007 – November 2008
 Company: Shared Service Center ICT | Ministry of Justice (Netherlands)
 Function: System administrator
 Activities:

- Set up a software database on the basis of an application inventory at affiliated penitentiaries.
- Maintenance, management and deployment of applications using Microsoft Systems Management Server 2003.
- Management and maintenance of a Citrix 4.0 farm.
- Troubleshooting and solving the second-and third-line incidents.
- Documentation of activities, facilities and procedures.

Period: July 2005 – January 2007
 Company: Shared Service Center Zuidwest | Ministry of Justice (Netherlands)
 Function: System administrator
 Activities:

- Accept, record, troubleshoot and solve 2nd and 3rd line incidents in close cooperation with the BackOffice.
- On Site Support within the penitentiaries.

Period: February 2003 – July 2005
 Company: Headquarters DJI | Ministry of Justice (Netherlands)
 Function: System administrator
 Activities:

- Adopt, register, troubleshooting and resolving 1st and 2nd line incidents.

Certificates and Education

▪ IGEL Certified Professional	2020
▪ Microsoft 365 Certified Fundamentals	2020
▪ Citrix Virtual Apps and Desktops Service on Citrix Cloud Certified (CC-VAD-CC)	2020
▪ Google Cloud Platform (GCP) Essentials	2019
▪ Microsoft Certified: Azure Fundamentals	2019
▪ Citrix Seller	2019
▪ VTSP - HCI (Hyper-Converged Infrastructure 2018)	2019
▪ VSP - HCI (Hyper-Converged Infrastructure 2018)	2019
▪ Recertified: Citrix Certified Professional – Networking (CCP-N)	2018
▪ Professional Scrum Master I (PSM I)	2018
▪ Citrix NetScaler SD-WAN Certified (CC-SDWAN)	2018
▪ Recertified: Citrix Certified Expert – Virtualization (CCE-V)	2017
▪ MCSA: Windows Server 2016	2017
- Upgrading your skills to MCSA 2016 Windows Server 2016	
▪ MCSE: Cloud Platform and Infrastructure	2016
▪ Citrix Certified Professional – Networking (CCP-N)	2016
▪ ITIL V3 Foundation 2011	2016
▪ Citrix Certified Associate – Networking (CCA-N)	2016
▪ MCSE: Server Infrastructure	2015
- Designing and Implementing a Server Infrastructure	
- Implementing an Advanced Server Infrastructure	
▪ Citrix Certified Expert – Virtualization (CCE-V)	2014
▪ Citrix Certified Professional – Virtualization (CCP-V)	2014

▪ MCSE: Private Cloud	2013 – 2014
- Monitoring and Operating a Private Cloud with System Center 2012	
- Configuring and Deploying a Private Cloud with System Center 2012	
▪ Citrix Certified Associate - Virtualization (CCA-V)	2014
▪ Citrix Certified Integration Architect for Virtualization (CCIA)	2013
▪ MCSA: Windows Server 2012	2013
- Upgrading your skills to MCSA Windows Server 2012	
▪ MCSA: Windows Server 2008	2013
- Windows Server 2008 Network Infrastructure, Configuration	
- Windows Server 2008 Active Directory, Configuring	
- Windows Server 2008 Server Administrator	
▪ Citrix Certified Administrator for XenApp 6 (CCA)	2011
▪ Citrix Certified Enterprise Engineer for Virtualization (CCEE)	2011
▪ Citrix Certified Enterprise Administrator for XenApp (CCEA)	2008 – 2010
- Citrix XenApp 5 for Windows Server 2003	
- Citrix Password Manager 4.5: Administration	
- Citrix Access Gateway 4.5 Advanced Edition: Administration	
- Citrix Presentation Server 4.0: Support	
- Citrix Access Suite 4.0: Build/Test	
▪ VMware Certified Professional 4 - Data Center Virtualization (VCP4-DCV)	2010
▪ MCPS: Microsoft Certified Professional	2010
▪ MCTS: Microsoft Desktop Optimization Pack, Configuration	2010
▪ RES PowerFuse Certified Professional: RES PowerFuse Series 8	2009
▪ Prince 2 Foundation	2009
▪ Secondary vocational education ROC Zadkine, Rotterdam. ICT administrator. Diploma obtained.	2000 – 2004
▪ General secondary education Lodewijk Rogier College, Rotterdam. Diploma obtained.	1995 – 2000
- Examination subjects: Dutch, English, Deutsch, Mathematics, Physics and Chemistry.	

Technical courses

▪ IGEL Certified Professional	2020
▪ Microsoft 365 Fundamentals	2020
▪ Azure Fundamentals	2019
▪ Citrix Seller Course	2019
▪ VMware VSP-HCI Bootcamp	2019
▪ Liquidware Essentials Training	2018
▪ Google Cloud Onboard	2018
▪ Citrix Cloud & Citrix NetScaler SD-WAN Technical Workshop Training	2018
▪ Upgrading Your Skills to MCSA: Windows Server 2016	2017
▪ Implementing Citrix NetScaler 10.5 for App and Desktop	2015
▪ Implementing an Advanced Server Infrastructure	2015
▪ Designing and Implementing a Server Infrastructure	2014
▪ Monitoring and Operating a Private Cloud with System Center 2012	2014
▪ Deploying App and Desktop Solutions with Citrix XenDesktop 7	2013
▪ Managing App and Desktop Solutions with Citrix XenDesktop 7	2013
▪ Architecting a Citrix Virtualization Solution	2013
▪ Configuring and Deploying a Private Cloud with System Center 2012	2013
▪ Upgrading your skills to Windows Server 2012	2013
▪ Planning and Implementing Windows Server 2008 Servers	2012
▪ Configuring Identity & Access Solutions with Windows Server 2008 Active Directory	2012
▪ Configuring Windows Server 2008 Active Directory Domain Services	2012
▪ Basic Administration for Citrix NetScaler 9.2	2011
▪ Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure	2011
▪ Engineering a Citrix Virtualization Solution	2011
▪ ITIL Foundation v2	2010
▪ Time management & meeting Skills	2009
▪ Microsoft App-V 4.5	2009
▪ Implementing a Microsoft Windows Server 2003 Network Infrastructure	2005
▪ Managing and Maintaining a Microsoft Windows Server 2003 Environment	2005

Other

Languages

- Dutch: Good verbal and written
- English: Sufficient verbal and written
- Turkish: Good verbal and written

Interests

- Travelling, meeting friends, watching movies and series.

References

- Available on request